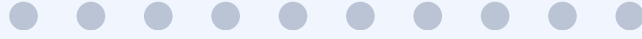


QUALITY NEWSLETTER

ISSUE 05/2024



EDITORIAL BOARD



EDITORS :

ASSOCIATE PROF. DR. JULINA MD. NOOR
HEAD OF QIPS DEPARTMENT

DR. FATIM ZULAIKA MOHAMED ALI
DEPUTY HEAD OF QIPS DEPARTMENT

CHIEF-IN EDITOR:

DR. FARAH FARHANA BINTI HARITH

DESIGNER:

NUR ZAHIDAH BINTI ABDUL RAHIM
BACHELOR DEGREE OF HEALTH
ADMINISTRATION (HONS.),
UITM



TABLE OF CONTENT

4

BLOOD TRANSFUSION SAFETY

5

MEDICOLEGAL

7

MSQH INTERNAL AUDIT

8

GAMSAS

9

KIK AWARDS

11

KPI

12

CLINICAL AUDIT CLINIC

14

PATIENT SAFETY CULTURE SURVEY

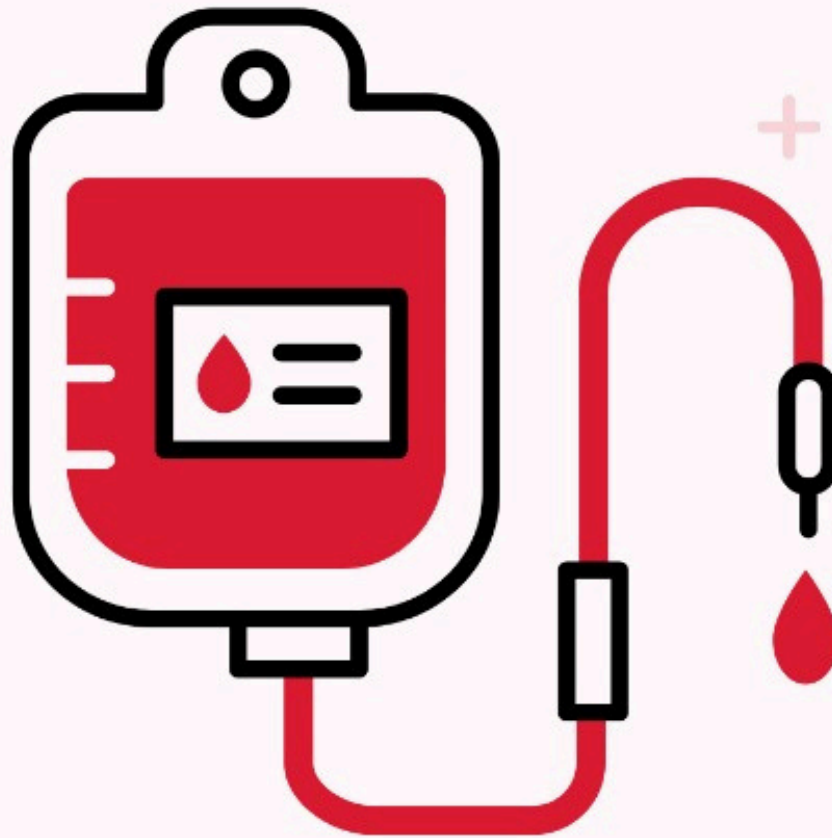
15

OPENKM CLINIC

BLOOD TRANSFUSION SAFETY

Know a safe way to transfuse your blood

Safe transfuse, Save lives



Learn about blood
transfusion safety
here



DID YOU KNOW?

STATUTE OF LIMITATION

GOVERNMENT SECTOR

3
years

.....
ADULT

PRIVATE SECTOR

6
years

.....
ADULT

**TIME LIMIT FOR
A PATIENT
TO SUE**

18+3
years

MINOR <18 YEARS OLD

CRIMINAL / BIRTH
INJURY
UNLIMITED

18+6
years

MINOR <18 YEARS OLD

MEDICOLEGAL:

**DID
YOU
KNOW?**

2

**DIFFERENT
DOCUMENTS,
OF EQUAL
IMPORTANCE!**



CONSENT FORM

Protects against assault claims by documenting the patient's consent for the agreed treatment while respecting patient's autonomy



INFORMED CONSENT DOCUMENTATION

May serve as evidence in defense against claims of medical negligence.



MSQH INTERNAL AUDIT

The Internal MSQH Audit 2024 was conducted from 25th November till 13th December 2024.

A total of 44 MSQH standards were audited by 71 trained internal MSQH auditors. During the audit, 42 standards received a rating of 4, while 2 standards received a rating of 3.

The departments not audited this time were Oncology Services Center (Standard 9F) and Medical Assistant Supervisory Unit (Standard 25).

HASA MAKES HISTORY WITH 'GLOBAL ANTIMICROBIAL STEWARDSHIP ACCREDITATION SCHEME (GAMSAS)' RECOGNITION-

Hospital Al-Sultan Abdullah, UiTM has made history by achieving accreditation from the Global Antimicrobial Stewardship Accreditation Scheme (GAMSAS). HASA is not only the first hospital in Malaysia but also the first in Southeast Asia and the fourth in the Asia-Pacific region to receive this accreditation (Official GAMSAS website).

The GAMSAS accreditation is a system developed by the British Society for Antimicrobial Chemotherapy (BSAC), aimed at supporting healthcare organizations in building measurable Antimicrobial Stewardship (AMS) programs while promoting the dissemination of best practices.

HASA achieved recognition at Level Two accreditation. The hospital previously underwent an audit visit on 17th July, and the accreditation is valid for three years, from October 2024 to October 2027.



Tahniah!

Seluruh WARGA HASA

Hospital Pertama di Malaysia, di Asia Tenggara dan Hospital ke-4 di Asia Pasifik

Memperoleh Akreditasi

Global Antimicrobial Stewardship Accreditation Scheme (GAMSAS)

Fight Antimicrobial Resistant.
It is in Your Hands.

ANUGERAH INOVASI NEGERI SELANGOR 2024



7th October 2024 -The Psy Shield team from the Department of Psychiatry at Al-Sultan Abdullah Hospital (HASA) won the Public Sector Social Track at the Selangor State Innovation Awards. The event, organized by the Selangor State Secretary's Office, recognized their innovative mobile app, Psych-Ease, which enhances administrative efficiency, staff communication, and patient care management in psychiatric healthcare.

Developed using Flutter and Google Cloud, Psych-Ease has been registered for copyright. Dr. Mohd Zuhairi Zainuddin led the team and they received RM5,000, a trophy, and a certificate of appreciation, with prizes presented by YAB Dato' Seri Amirudin Shari, the Minister of Selangor.



KIK NATIONAL LEVEL 2024



28th November 2024 - The Neoterist team from Al-Sultan Abdullah Hospital (HASA) won the Federal Public Sector Champion title at the Malaysia ICC/KIK Convention 2024 for their innovative project, N-Tristand. They received RM2,000, a trophy, and a certificate of appreciation.

Led by Ms. Noraini Mohamed Sukri, the team also earned an additional RM300 and a certificate for achieving the Three-Star Project Rating Award. N-Tristand simplifies the counting of used gauze during surgeries, reducing verification time and improving operating theatre efficiency. The team, was awarded by Ms. Saliza Shaari, the Director of the Human Productivity Division, Malaysia Productivity Corporation, during the Recognition Dinner, Awards Presentation, and Closing Ceremony of the Malaysia ICC/KIK Convention 2024.





KPI

To finalize the Key Performance Indicators (KPIs) for 2024, a meeting was held with our Deputy Director of Professional and Operations, Dato' Dr. Khalid, alongside the Heads of Departments and Quality Liaison Officers.

In summary, 21 departments and units successfully achieved their KPIs this year, with five of them maintaining this achievement consistently over the past three years. All departments and units were encouraged to review their KPIs to ensure continuous improvement in service quality.





CLINICAL AUDIT CLINIC

With the Clinical Audit Masterclass now complete, all clinical departments are required to finalize their proposals.

Please register your Clinical Audit topic for supervisor review, and if needed, a clinic session will be arranged for additional guidance.

As of 2024, only the Primary Care Medicine department has submitted their final report. The following departments have registered their topics:

- Forensic Pathology
- Emergency Medicine
- Rehabilitation Medicine
- Paediatrics
- Otorhinolaryngology
- Radiology

Remember to register and submit your final report to receive your certificate.

Let us help you !

We provide hands-on clinic session

**Register Your Clinical
Audit Topic Here!**



Clinical Audit Unit,
QIPS HASA

Help Us Improve

PATIENT SAFETY!

We invite you to participate in our Patient Safety Culture Survey. Your feedback is essential to enhancing our care practices and creating a safer environment for our patients

WHY PARTICIPATE?

- Your voice matters!
- Help identify strengths and areas for improvement.
- Contribute to a culture of safety in our organization.

Patient Safety Culture Survey






**JOIN
NOW**



Klinik OpenKM

Knowledge Management

Tatacara Penggunaan Sistem

-  **Sepanjang Tahun**
(Mengikut Lampiran)
-  **9:30 Pagi- 10:30 Pagi**
-  **Bilik Makmal Komputer Perpustakaan,
Aras O3, HASA UiTM**



**30 Pax
SAHAJA**
Setiap Sesi

SERTA SEKARANG!

**PROUDLY PRODUCED BY:
QUALITY IMPROVEMENT AND PATIENT SAFETY DEPARTMENT (QIPS)
HOSPITAL AL-SULTAN ABDULLAH UiTM**

 jabatankualiti.huitm@uitm.edu.my