

Issue 03/2024

ANJUNG

PROUDLY PRODUCED BY: QUALITY IMPROVEMENT AND PATIENT SAFETY DEPARTMENT (QIPS)



EDITORIAL BOARD

EDITORS :

ASSOCIATE PROF. DR. JULINA MD. NOOR HEAD OF QIPS DEPARTMENT

DR. FATIM ZULAIKA MOHAMED ALI DEPUTY HEAD OF QIPS DEPARTMENT

CHIEF-IN EDITOR:

DR. FARAH FARHANA BINTI HARITH

PHARMACIST'S NOTE:

MUHAMMAD ASYRAF BIN HARUN & NUR ASYIQIN BINT MASENWAT PHARMACISTS OF HASA

DESIGNER:

NURUL ISNA FATIN BINTI AZMI BACHELOR DEGREE OF HEALTH ADMINISTRATION (HONS.), UITM

PHARMACIST'S NOTE	4
KIK WORKSHOP	7
LEAN HEALTHCARE	9
KPI YEAR 2023 DATA VERIFICATION	11
CLINICAL AUDIT MASTERCLASS	13
SAVE THE DATE	16
FRIENDLY REMINDER	18

PHARMACIST'S NOTE

by, Nur Sabrina binti Saliman & Nur Asyiqin Binti Masenwat Pharmacists, Drug Information Services Unit, Hospital Al-Sultan Abdullah





KIK WORKSHOP

By, Mohd Adiffer Othman, Assistant Registrar, Department of Quality Improvement and Patient Safety, Hospital Al-Sultan Abdullah





The 5th KIK workshop was conducted on July 2, 2024. The KIK Reference Expert, Tuan Haji Anuar Hashim, provided guidance and advice regarding the progress of KIK preparations for three groups from Al-Sultan Abdullah Hospital UiTM.

The three groups are Patho-Heroes (Diagnostic Clinical Laboratory Department), Invictus Heroes (Diagnostic Clinical Laboratory Department), and Genesis Spirit (Surgical Services Center).



LEAN HEALTHCARE WORKSHOP

By, Mohd Adiffer Othman, Assistant Registrar, Department of Quality Improvement and Patient Safety, Hospital Al-Sultan Abdullah



The Lean Healthcare Seminar was held on May 15, 2024 officiated by our Hospital Director, Professor Dr. Mohd Zamrin Dimon. This seminar was delivered by Dr. Maizatulizyami Kayat, the Senior Assistant Director/Head of the Hospital Development Division, Ministry of Health Malaysia. Our staff had a productive day learning about the overview of Lean, an introduction to Lean Healthcare at the Ministry of Health Malaysia, Lean principles, and methods for managing change.



KPI YEAR 2023 DATA VERIFICATION

PUS PUNCAK ALAN





Key Performance Indicators (KPIs) are specific metrics used to monitor, analyze, optimize, and improve hospital processes. They are crucial for maintaining high standards of care and improving operational efficiency.

As part of our ongoing quality improvement efforts, we recently completed our KPI Year 2023 Data Verification on July 6th, using an adapted KPI Data Verification form from the Ministry of Health, Malaysia, to ensure the process was objective and systematic.

We are pleased to report that most primary data collectors have been accurately collecting data and the majority of clinical and supporting clinical departments met their KPIs for the past year.

Thank you to all the dedicated departments for your cooperation.

CLINICAL AUDIT MASTERCLASS



13

The Clinical Audit Unit, led by Dr. Azrina Ahmad @ Mohd, Associate Professor Dr. Suzanna Daud, and Dato' Dr. Khalid Ibrahim, with the participation of Associate Professor Farnaza, is dedicated to enhancing healthcare quality through systematic evaluation and improvement. We organize monthly Masterclass Sessions, which are hands-on workshops where our facilitators guide participants from topic selection to conducting audits and preparing reports. All templates are provided for you. Do check when is your department's turn.



CLINICAL AUDIT MASTERCLASS YEAR 2024 MONTHLY SCHEDULE









Tatacara Penggunaan Sistem



Sepanjang Tahun (Mengikut Lampiran)

9:30 Pagi- 10:30 Pagi

Bilik Makmal Komputer Perpustakaan, Aras O3, HASA UiTM



SERTAI SEKARANG!

SAVEI THE DATE

Pax

SAHAJA Setiap Sesi and the second second

UNIVERSITI TEKNOLOGI MARA



UNIVERSITI Al-Sultan Abdullah TEKNOLOGI

BENGKEL PENSIJIAN SISTEM KESELAMATAN MAKANAN HACCP (MS 1480:2019) & GMP (MS 1514:2022)

EN MOHD ADIFFER OTĤMAN Penolong Pendaftar Jabatan Peningkatan Kualiti & Keselamatan Pesakit Hospital Al-Sultan Abdullah Juruaudit Keselamatan Makanan ACB HACCP/FMS/GMP KKM/SIRIM/DSM

PUAN HANIZAH ABDOL KARIM

Principal Auditor Jabatan Pengurusan Sistem Persijilan SIRIM QAS INTERNATIONAL SDN BHD

Juruaudit Keselamatan Makanan ACB HACCP/GMP/FSMS KKM/SIRIM/DSM

OBJEKTIF:

MEMAHAMI KEPERLUAN:

1. STANDARD MS 1480:2019 2. STANDARD MS 1514:2022





29 - 30 JULAI 2024

Auditorium 01, Aras 02, Hospital Al-Sultan Abdullah UiTM Puncak Alam

DAFTAR SEKARANG! SUIL PENYERTAAN DISERTAKAN BERSAMA

Masa: 8 pagi - 6 Petang

**Polisi Pembatalan Kursus-Sebarang permohonan pembatalan penyertaan tidak akan diterima selepas 01 Jun 2024, Notis pembatalan bertulis perlulah dihantar secara rasmi kepada urusetia

Untuk Pendaftaran :



Yuran: RM 150.00 (sektor awam) RM 180.00 (sektor swasta)

Phone : 03 - 3396 3000 (ext: 14504) Email : jabatankualiti.huitm@uitm.edu.my









Proudly produced by : QUALITY IMPROVEMENT & PATIENT SAFETY DEPARTMENT

